

CTR Employer Survey Report

Thank you for completing your Commute Trip Reduction survey. This report contains the survey results.

Employer Id : E32318

Employer : Alorica

Worksite : Alorica - Downtown

Street : 157 S Howard St

Jurisdiction : City of Spokane

Survey Date : 10/19/2015

Survey Type : Paper

Response Rate : 89%

Drive Alone & One-Way VMT Rates at this Worksite

Employees and Survey Response Information

Drive Alone : 49.0%
One-Way VMT per employee : 5.9

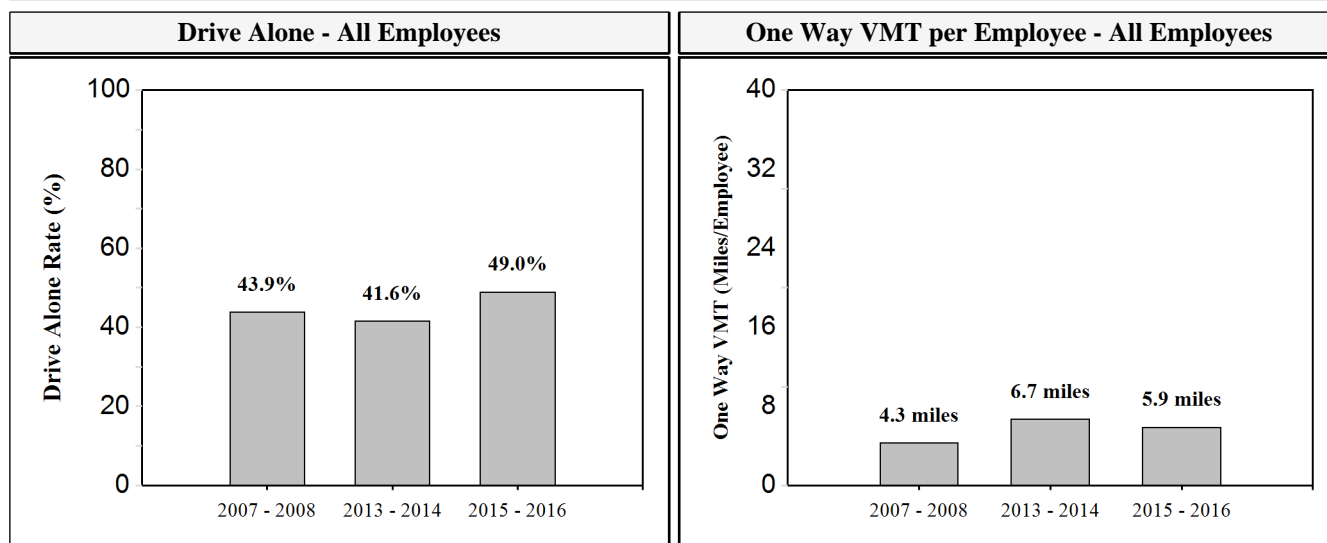
Reported Total Employees at Worksite: 356

Surveys Distributed : 356

Surveys Returned : 316

Surveys Returned by CTR Affected Employees : 155

Total Estimated CTR - Affected Employees at Worksite : 175



Site History and Goal

Cycle	Drive Alone - All	Drive Alone - CTR Affected	VMT / Employee - All	VMT / Employee - CTR Affected
2007 - 2008	43.9%	47.0%	4.3	4.8
2009 - 2010	47.1%	48.5%	4.8	4.6
2011 - 2012	48.8%	53.8%	5.0	5.4
2013 - 2014	41.6%	48.8%	6.7	7.2
2015 - 2016	49.0%	53.7%	5.9	7.6
2017 - 2018	N/A	N/A	N/A	N/A
2019 - 2020	N/A	N/A	N/A	N/A
Goal	TBD	TBD	TBD	TBD
Percent Change	11.6%	14.3%	37.2%	58.3%

Comparison Between Rates With and Without Fill-In

The survey response rate is indicated on Page 1. To encourage a response rate of at least 70%, additional drive alone trips are added to survey results for worksites with a response rate of less than 70%. For these worksites it is assumed that non-responding employees between the actual response rate and 70% drive alone 5 days a week. These additional trips represent the "Fill-In" applied. Note that fill-in is not applied to a worksite's first survey in the 2007 to 2012 cycle (their baseline survey).

	2007 - 2008	2013 - 2014	2015 - 2016
Drive Alone - All Employees*	43.9%	41.6%	49.0%
Drive Alone - CTR Affected Employees*	47.0%	48.8%	53.7%
VMT/Employee - All Employees	4.3	6.7	5.9
VMT/Employee - CTR Affected Employees	4.8	7.2	7.6

* Drive alone rate includes one person motorcycles.

Congratulations! You achieved a survey response rate of 70% or higher on this survey. Fill-in comparison for previous surveys, if applicable, are included in the chart above.

GHG Emissions: Total for Drive Alone, Carpools, Vanpools

Annual Greenhouse Gas Emissions (Metric Tons CO₂e) for Roundtrip Commute*

Value	2007 - 2008	2013 - 2014	2015 - 2016
Emissions for Surveyed Employees	404	730	393
Estimated Emissions for Total Employment	479	828	443

* Estimated based on VMT from commuters driving alone, carpooling, vanpooling, or motorcycling, without fill-in applied.

Bus Transit Passenger Miles and Rail Transit Passenger Miles*

Annual Transit Passenger Miles (includes Roundtrip Commute)	2007 - 2008	2013 - 2014	2015 - 2016
Bus Annual Passenger Miles - Estimated for Total Employment	570,788	627,575	270,718
Bus Annual Passenger Miles - Surveyed Employees	480,900	553,000	240,300
Ferry Annual Passenger Miles - Estimated for Total Employment	0	2,270	0
Ferry Annual Passenger Miles - Surveyed Employees	0	2,000	0
Train/Light Rail/Streetcar Annual Passenger Miles - Estimated for Total Employment	0	0	0
Train/Light Rail/Streetcar Annual Passenger Miles - Surveyed Employees	0	0	0

* Transit passenger miles can be used to gauge changes in transit usage, and also to calculate greenhouse gas emissions from transit commute trips. However, emissions attributable to transit vary widely, depending on the efficiency/energy source of transit vehicles and transit vehicle passenger load (typically ranging from 0.1 to 0.9 pounds CO₂e emissions/passenger mile). Employers are strongly encouraged to contact their local transit agencies for more precise information on GHG emissions for their transit trips. If nothing else is available, the value of 0.47 pounds (0.00021 metric tons) per passenger mile can be used to estimate CO₂e emissions for bus transit, and 0.39 pounds (0.00018 metric tons) CO₂e emissions per passenger mile for train/light rail/streetcar.

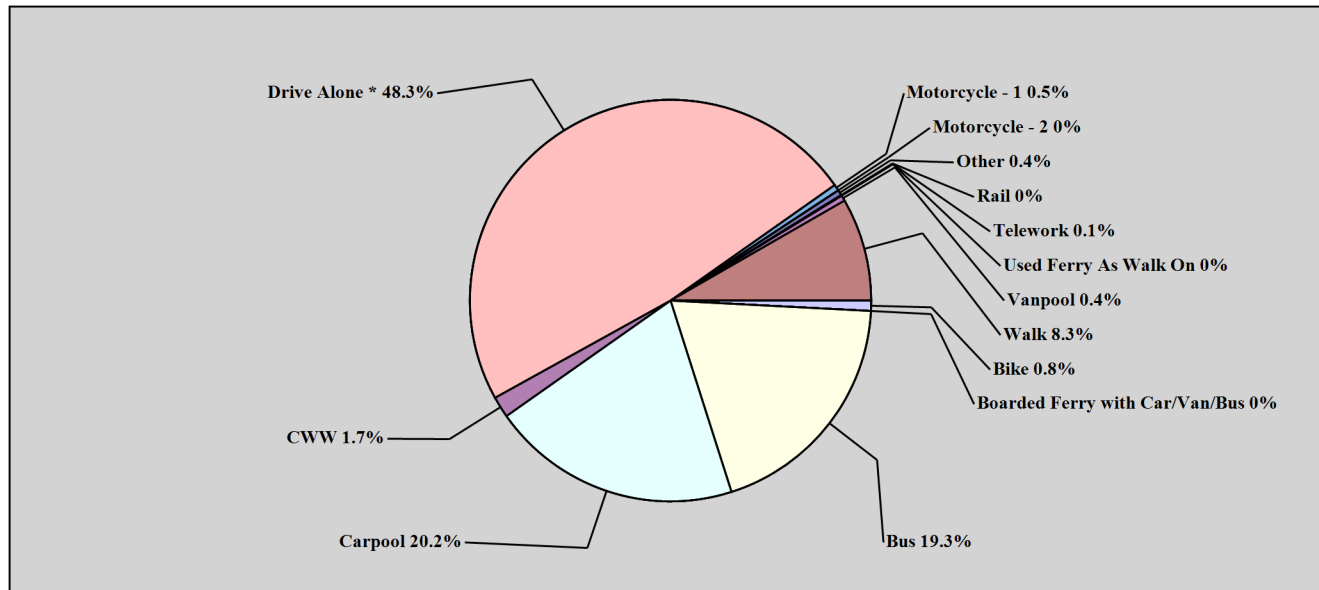
Q3.

One way, how many miles do you commute from home to your usual work location?
Average one-way distance home to work: 13.4 miles

Commute Trips By Mode - All Employees

Q.4a: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - All Employees



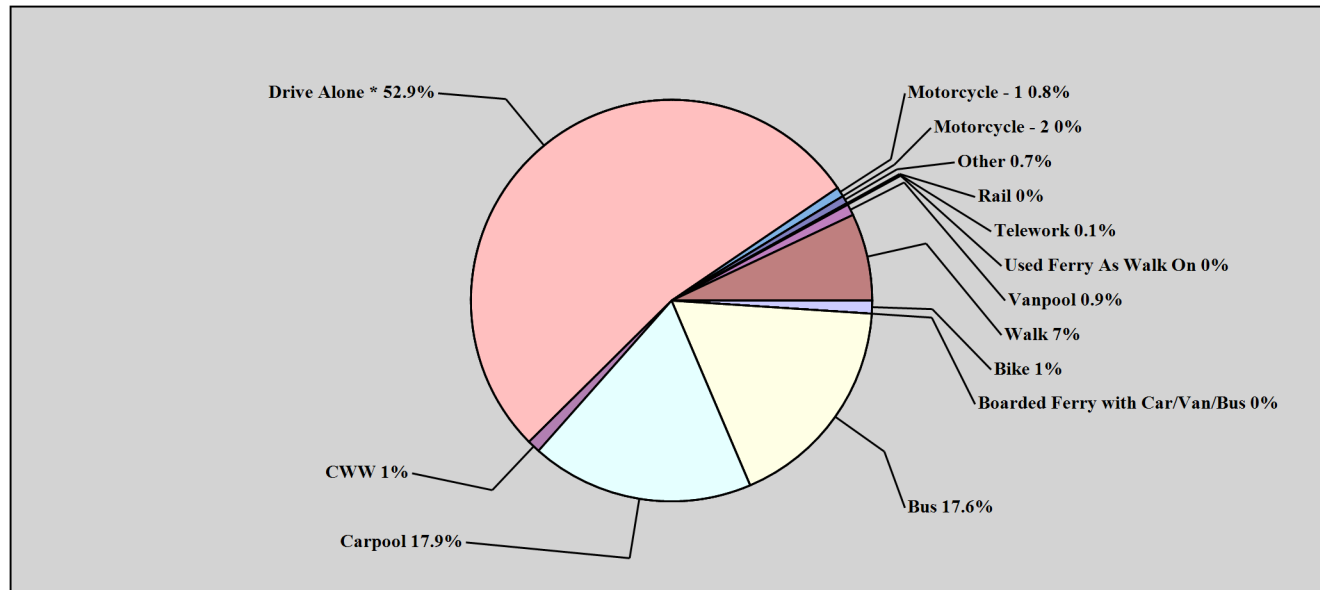
Mode	Trips During This Survey Week	% of Trips During This Survey Week	% of Trips During Previous Survey Week	Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During Previous Survey Week
Drive Alone *	762	48.3%	41.0%	175	55.4%	49.5%
Carpool	318	20.2%	20.0%	82	25.9%	28.1%
Vanpool	7	0.4%	0.2%	3	0.9%	0.4%
Motorcycle - 1	8	0.5%	0.0%	3	0.9%	0.0%
Motorcycle - 2	0	0.0%	0.0%	0	0.0%	0.0%
Bus	304	19.3%	21.0%	74	23.4%	26.0%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	13	0.8%	1.7%	5	1.6%	2.3%
Walk	131	8.3%	10.6%	32	10.1%	12.7%
Telework	1	0.1%	0.0%	1	0.3%	0.0%
CWW	27	1.7%	3.5%	10	3.2%	6.4%
Boarded Ferry with Car/Van/Bus	0	0.0%	0.1%	0	0.0%	0.2%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	7	0.4%	1.7%	2	0.6%	2.3%

* Drive alone mode includes fill-in, where applicable.

Commute Trips By Mode - Affected Employees

Q.4a: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - Affected Employees



Mode	Trips During This Survey Week	% of Trips During This Survey Week	% of Trips During Previous Survey Week	Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During Previous Survey Week
Drive Alone *	407	52.9%	47.8%	94	60.6%	57.2%
Carpool	138	17.9%	20.2%	35	22.6%	30.3%
Vanpool	7	0.9%	0.1%	3	1.9%	0.5%
Motorcycle - 1	6	0.8%	0.0%	2	1.3%	0.0%
Motorcycle - 2	0	0.0%	0.0%	0	0.0%	0.0%
Bus	135	17.6%	17.6%	34	21.9%	22.6%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	8	1.0%	0.7%	4	2.6%	1.4%
Walk	54	7.0%	8.2%	14	9.0%	10.1%
Telework	1	0.1%	0.0%	1	0.6%	0.0%
CWW	8	1.0%	4.2%	3	1.9%	7.7%
Boarded Ferry with Car/Van/Bus	0	0.0%	0.0%	0	0.0%	0.0%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	5	0.7%	1.2%	1	0.6%	2.4%

* Drive alone mode includes fill-in, where applicable.



Alternative Modes - Number of Employees Who Used a Non-Drive Alone Mode:

Non-Drive Alone Number Of Days	Exactly this # of Employees	Exactly this % of Employees	At least # of Employees	At least % of employees
0 Day	138	44%	316	100%
1 Days	5	2%	178	56%
2 Days	11	3%	173	55%
3 Days	23	7%	162	51%
4 Days	19	6%	139	44%
5 Days	95	30%	120	38%
6 or More Days	25	8%	25	8%

Work Schedules By Group - All Employees (This table shows the relationship between work schedule and commute mode)

Employees who worked:	Drive Alone 5 days / week		Drive Alone 3 or 4 days / week		Used Bus At Least 3 days / week		Carpooled At Least 3 days / week		Used Rail At Least 3 days / week		Vanpooled At Least 3 times / week		Biked or Walked At Least 3 Days / week		Used 'Other' Modes At Least 3 Days / week		Used Non-Drive Alone At Least 3 Days / week	
5 days a week	98	35.6%	21	7.6%	52	18.9%	52	18.9%	0	0%	1	0.4%	26	9.5%	1	0.4%	138	50.2%
4 days a week (4/10s)	0	0%	14	48.3%	6	20.7%	7	24.1%	0	0%	0	0%	1	3.4%	0	0%	18	62.1%
3 days a week	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
9 days in 2 weeks (9/80)	0	0%	0	0%	1	100%	0	0%	0	0%	0	0%	0	0%	0	0%	1	100%
7 days in 2 weeks	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other	1	12.5%	1	12.5%	1	12.5%	2	25%	0	0%	0	0%	0	0%	0	0%	3	37.5%

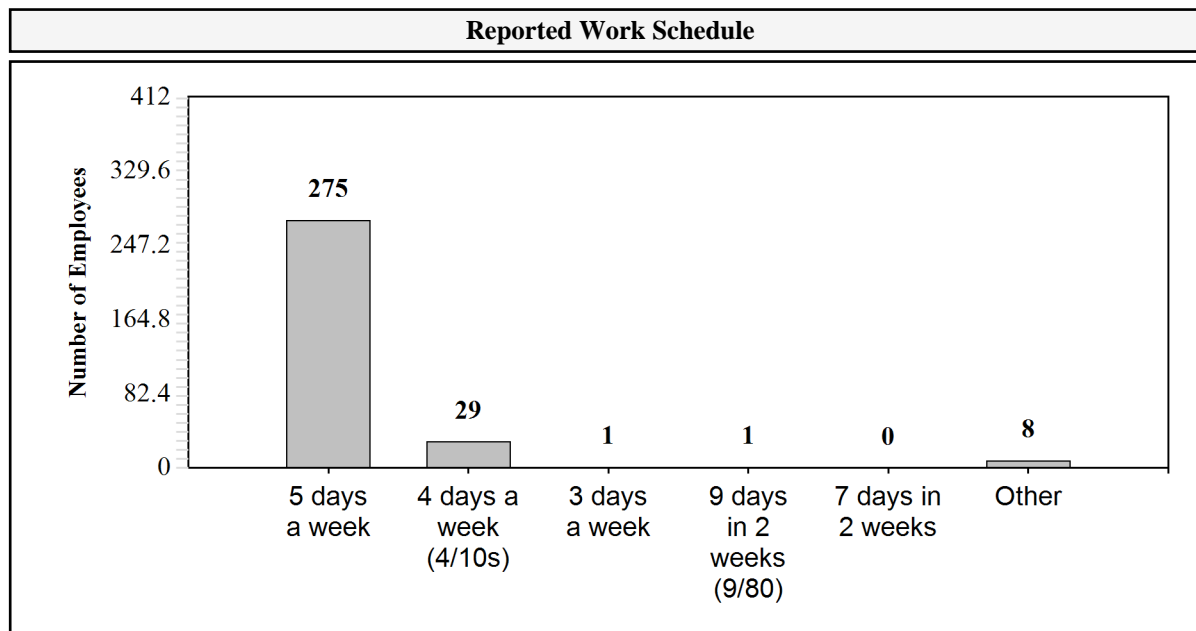
Count by Occupancy of Carpools, Vanpools, and Motorcycles

Q.4b If you used a carpool or vanpool as part of your commute, or if you ride a motorcycle, how many people (age 16 or older) are usually in the vehicle?

Ridesharing Occupancy	Mode	Response Count
1	Motorcycle	13
2	Motorcycle	0
2	Carpool	295
3	Carpool	17
4	Carpool	0
5	Carpool	6
>5	Carpool	0
<5	Vanpool	2
5	Vanpool	5
6	Vanpool	0
7	Vanpool	0
8	Vanpool	0
9	Vanpool	0
10	Vanpool	0
11	Vanpool	0
12	Vanpool	0
13	Vanpool	0
14	Vanpool	0
15	Vanpool	0

Reported Work Schedule - All Employees

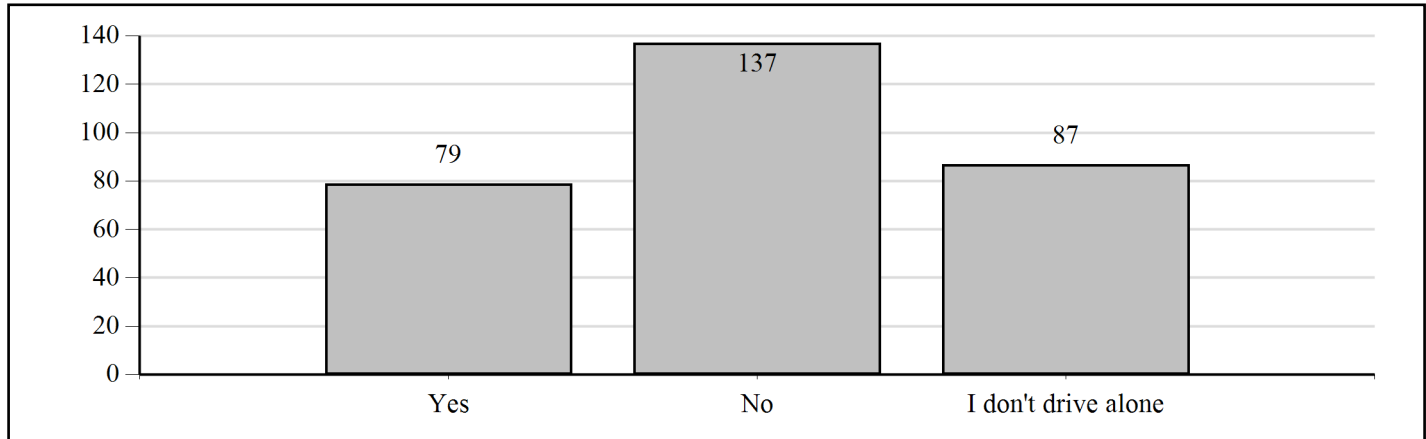
Q.5 Which of the following best describes your work schedule?



Reported Work Schedule	# Of Responses	% Of Employees
5 days a week	275	87.6%
4 days a week (4/10s)	29	9.2%
3 days a week	1	0.3%
9 days in 2 weeks (9/80)	1	0.3%
7 days in 2 weeks	0	0%
Other	8	2.5%

Parking and Telework

Q.9: On the most recent day that you drove alone to work, did you pay to park? (Mark "yes" if you paid that day, if you prepaid, if you are billed later, or if the cost of parking is deducted from your paycheck.)



Q.10: How many days do you typically telework?

Telework Frequency	# of Responses	% of Responses
No Answer/Blank	17	5.4%
I don't telework	296	93.7%
Occasionally, on an as-needed basis	2	0.6%
1-2 days/month	0	0.0%
1 day/week	0	0.0%
2 days/week	0	0.0%
3 days/week	1	0.3%

Reasons for driving alone to work/not driving alone to work

Q11. When you do not drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
To save money	153	25.0%
Cost of parking or lack of parking	95	15.5%
Driving myself is not an option	83	13.5%
Other	72	11.7%
Environmental and community benefits	57	9.3%
Financial incentives for carpooling, bicycling or walking.	53	8.6%
Personal health or well-being	51	8.3%
Free or subsidized bus, train, vanpool pass or fare benefit	23	3.8%
Preferred/reserved carpool/vanpool parking is provided	12	2.0%
Emergency ride home is provided	7	1.1%
I have the option of teleworking	4	0.7%
I receive a financial incentive for giving up my parking space	3	0.5%
To save time using the HOV lane	0	0.0%

Q12. When you drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
I like the convenience of having my car	182	31.0%
Riding the bus or train is inconvenient or takes too long	144	24.5%
Other	104	17.7%
Family care or similar obligations	59	10.0%
Bicycling or walking isn't safe	42	7.1%
My commute distance is too short	33	5.6%
There isn't any secure or covered bicycle parking	10	1.7%
I need more information on alternative modes	9	1.5%
My job requires me to use my car for work	5	0.9%

Employee Transit Use - All Employees

Q 13. Please indicate the number of one-way transit or walk-on ferry trips you took last week on each system listed below (for any purpose, not just getting to and from work). Please select "Other" if your transit isn't listed.

Trips/Week	Employees Making This Many Transit Trips in a Week									
	Community Transit	Everett Transit	Intercity Transit	King County Metro	Kitsap Transit	Pierce Transit	Sound Transit	Whatcom Transportation Authority	Ferry as Walk-On	Other
1	6	0	0	0	0	0	0	0	0	3
2	2	0	0	0	0	0	0	0	0	3
3	1	0	0	0	0	0	0	0	0	3
4	3	0	0	0	0	0	0	0	0	2
5	4	0	0	0	0	0	0	0	0	1
6	1	0	0	0	0	0	0	0	0	0
7	1	0	0	0	0	0	0	0	0	2
8	1	0	0	0	0	0	0	0	0	3
9	0	0	0	0	0	0	0	0	0	3
10	2	0	0	0	0	0	0	0	0	2
11 or more	3	0	1	0	0	0	0	0	0	6
# Of Employees using Transit	24	0	1	0	0	0	0	0	0	28
Total One-Way Transit Trips Per Week	157	0	11	0	0	0	0	0	0	225

Employee Transit Use - Affected Employees

Q 13. Please indicate the number of one-way transit or walk-on ferry trips you took last week on each system listed below (for any purpose, not just getting to and from work). Please select "Other" if your transit isn't listed.

Trips/Week	Employees Making This Many Transit Trips in a Week									
	Community Transit	Everett Transit	Intercity Transit	King County Metro	Kitsap Transit	Pierce Transit	Sound Transit	Whatcom Transportation Authority	Ferry as Walk-On	Other
1	1	0	0	0	0	0	0	0	0	1
2	0	0	0	0	0	0	0	0	0	0
3	1	0	0	0	0	0	0	0	0	1
4	3	0	0	0	0	0	0	0	0	1
5	2	0	0	0	0	0	0	0	0	1
6	0	0	0	0	0	0	0	0	0	0
7	0	0	0	0	0	0	0	0	0	0
8	0	0	0	0	0	0	0	0	0	0
9	0	0	0	0	0	0	0	0	0	1
10	1	0	0	0	0	0	0	0	0	2
11 or more	2	0	1	0	0	0	0	0	0	2
# Of Employees using Transit	10	0	1	0	0	0	0	0	0	9
Total One-Way Transit Trips Per Week	80	0	11	0	0	0	0	0	0	72

Commute Mode By ZipCode for All Employees

Q8. What is your home zip code?

Home Zip code	Total Employees	Employee Percentage	Weekly Count of Trips By Mode												
			Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
	1	0.32%	0	1	0	0	4	0	0	0	0	0	0	0	0
83854	2	0.63%	6	0	5	0	0	0	0	0	0	0	0	0	0
83856	1	0.32%	1	4	0	0	0	0	0	0	0	0	0	0	0
83858	1	0.32%	0	0	0	5	0	0	0	0	0	0	0	0	0
88012	1	0.32%	0	5	0	0	0	0	0	0	0	0	0	0	0
92205	1	0.32%	0	5	0	0	0	0	0	0	0	0	0	0	0
93202	1	0.32%	0	0	0	0	5	0	0	0	0	0	0	0	0
99001	6	1.90%	28	0	0	0	5	0	0	0	0	3	0	0	0
99003	4	1.27%	20	0	0	0	0	0	0	0	0	0	0	0	0
99004	4	1.27%	15	0	0	0	5	0	0	0	0	0	0	0	0
99006	4	1.27%	15	5	0	0	0	0	0	0	0	0	0	0	0
99014	1	0.32%	6	0	0	0	0	0	0	0	0	0	0	0	0
99016	3	0.95%	10	0	0	0	4	0	0	0	0	0	0	0	0
99019	1	0.32%	0	5	0	0	0	0	0	0	0	0	0	0	0
99021	2	0.63%	4	0	0	0	5	0	0	0	0	0	0	0	0
99022	4	1.27%	14	6	0	0	0	0	0	0	0	3	0	0	0
99026	1	0.32%	0	5	0	0	0	0	0	0	0	0	0	0	0
99027	1	0.32%	7	0	0	0	0	0	0	0	0	0	0	0	0
99037	9	2.85%	29	11	1	0	5	0	0	0	0	2	0	0	0
99149	1	0.32%	6	0	0	0	0	0	0	0	0	0	0	0	0
99200	1	0.32%	5	0	0	0	0	0	0	0	0	0	0	0	0
99201	28	8.86%	27	29	0	5	30	0	3	43	0	6	0	0	0
99202	20	6.33%	34	16	0	0	33	0	0	14	0	2	0	0	0
99203	9	2.85%	21	13	0	0	7	0	0	0	0	0	0	0	5
99204	18	5.70%	16	5	0	2	7	0	5	58	0	0	0	0	0
99205	40	12.66%	125	47	0	0	20	0	0	0	1	3	0	0	0



99206	22	6.96%	58	10	0	0	42	0	0	0	0	0	0	0	0
99207	30	9.49%	71	37	0	0	27	0	0	5	0	0	0	0	0
99208	24	7.59%	48	34	1	1	36	0	0	0	0	0	0	0	0
99212	10	3.16%	27	17	0	0	5	0	0	0	0	5	0	0	0
99213	1	0.32%	4	0	0	0	1	0	0	0	0	0	0	0	0
99216	9	2.85%	24	17	0	0	0	0	0	0	0	0	0	0	0
99217	13	4.11%	43	11	0	0	7	0	0	0	0	0	0	0	0
99218	16	5.06%	43	14	0	0	24	0	0	0	0	0	0	0	0
99223	17	5.38%	35	17	0	0	24	0	3	0	0	0	0	0	2
99224	9	2.85%	20	4	0	0	8	0	2	11	0	3	0	0	0